Non-availability of baggage trolleys at IGI Airport, Delhi

4182. DR.ALLADI P. RAJKUMAR: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether it is a fact that incidents of non-availability of trolleys for baggage have been reported at the Indira Gandhi International Airport during peak hours of international flight traffic;

(b) if so, the reasons therefor;

(c) whether it is also a fact that incidents of charging money from passengers for use of trolleys have also been reported; and

(d) what steps have been taken by Government to prevent such incidents?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL): (a) and (b) Yes, Sir. Non-availability of trolleys at peak hours is due to bunching of flights and increase in incoming traffic flow.

(c) Yes, Sir.

(d) Airports Authority of India (AAI) and Central Industrial Security Force (CISF) are apprehending touts indulging in such activities. Surveillance Cameras have been installed on city side of international terminal to monitor unauthorised activities.

Review of Civil Aviation Rules to prevent air mishaps

4183. DR. KARAN SINGH:
DR. T. SUBBARAMI REDDY:
SHRI VIJAY J. DARDA:

Will the Minister of CIVILAVIATION be pleased to state:

(a) whether experts have pointed out that stringent norms for selection of pilots and helicopters and a review of Civil Aviation Rules enacted in 1934 can go a long way in preventing air mishaps like the one killing two Haryana Ministers recently;

(b) if so, whether Government are seriously considering to revise rules of 1934 and take necessary steps in preventing air mishaps which have been happening for the last several years;

(c) if so, the steps Government propose to take in this regard; and

(d) whether stringent measures of selection of pilots and helicopters have been considered and by what time they are likely to be in force?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL): (a) to (c) While no specific suggestion has been received with regard to norms for selection of Pilots and review of CAR, amendment to Aircraft Act/Rules is a continuous process and these are updated/amended as and when required. Requisite instructions are also issued by the safety regulator DGCA under these Rules to regulate airworthiness, operation, flight safety etc.

(d) Commercial Helicopter Pilots undergo initial training/conversion training for endorsement as per the training syllabus approved by DGCA. The training syllabus is approved on the basis of flying experience of the pilot and the recommendations of the Manufacturer. The helicopter pilots are required to undergo bi-annual Proficiency Checks as per requirements under the Aircraft Rules. The Proficiency Checks include recurrent ground training and specific emergency exercises. Also guidelines are issued to instructors/examiners for conducting recurrent and emergency exercises. The Proficiency Checks are conducted by DGCA approved examiners under Rule 41 of Aircraft Rules, 1937.

Compensation to passengers on cancellation of flights

4184. SHRI E.M. SUDARSANA NATCHIAPPAN: Will the Minister of CIVILAVIATION be pleased to state:

(a) whether Government are aware that so many domestic and international flights are frequently delayed and cancelled causing great inconvenience to passengers and also loss of precious time, energy and money;

(b) if so, the details thereof alongwith the provision of compensation to the affected passengers; and

(c) if not, the reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF CIVILAVIATION (SHRI PRAFUL PATEL): (a) to (c) Flights normally get delayed/cancelled due to technical reasons as well as on account of factors beyond airlines control. For some flight delays/cancellation depending on the circumstances, passengers are compensated by way of providing them hotel accommodation, transportation, meals, telephone facilities etc.